



PHARMACY
ASSISTANT
NATIONAL
CONFERENCE

11 – 13 OCTOBER 2019

SOFITEL BRISBANE CENTRAL

NEW
LOCATION
BRISBANE

REGISTRATION BROCHURE



FEATURING
PHARMACY
ASSISTANT
OF THE YEAR 2019
PROBING | COMMITMENT | RECOGNITION

FOR MORE INFORMATION & TO REGISTER
www.pharmacyassistants.com



**The Pharmacy
Guild of Australia**

EVENT OVERVIEW

The Pharmacy Assistant National Conference is the peak educational and networking event for pharmacy assistants. Held annually, the conference includes a comprehensive two-day educational program, pre- and post-conference workshops, exciting networking opportunities, and a trade exhibition featuring the latest products, services and industry developments.

Now in its 20th year, the Pharmacy Assistant National Conference has earned its reputation as a must-attend event by offering the following:

- ▶ 20+ education sessions highlighting pharmacy knowledge, career and personal development, and management and operations topics
- ▶ First hand product experience from over 30 suppliers in the trade exhibition
- ▶ Extensive networking opportunities across the two day event, including a Welcome Reception and Conference Dinner
- ▶ Conference notes and useful resources which can be implemented in store after the event and/or used for future training
- ▶ Pre and post workshops offering QCPP Refresher Training and management topics

WHO SHOULD ATTEND?

- ▶ Junior pharmacy assistants
- ▶ Senior pharmacy assistants
- ▶ Dispensary assistants
- ▶ Retail managers
- ▶ Pharmacy students

LOCATION – BRISBANE

Brisbane is the sunny, sophisticated capital city of Queensland. From the natural parkland beauties, imaginative creative spaces and art galleries, exquisite wining and dining, urban village hotspots, nights out on the town, relaxing bed and boutique hotels, world-class shopping and cinemas, and everything in between – the list of things to do in Brisbane is endless. Why not extend your stay before or after the conference and enjoy all of the things Brisbane has to offer?

VENUE – SOFITEL BRISBANE CENTRAL

Sofitel Brisbane Central is located in the heart of Brisbane CBD, offering easy access to the Queen Street Mall shopping district and popular Eagle Street Pier, as well as direct access to Central Station and easy transportation to the airport. Hotel facilities include an outdoor pool and spa, fitness centre, day spa and four restaurants and bars. The hotel also includes Brisbane's largest hotel conference facility, where the PA Conference sessions, trade exhibition, Welcome Reception and Conference Dinner will be held.



PROGRAM OVERVIEW

The 2019 Pharmacy Assistant National Conference (PA2019) features over 30 speakers across a range of pharmacy disciplines and motivational topics. PA2019 truly offers something for all levels of pharmacy assistants, as well as clear benefits for pharmacies.

SESSION TYPES

PLENARY SESSIONS

Provide industry updates, key insights into common community pharmacy issues and motivational topics to inspire delegates to excel in both their personal and professional lives. These sessions are suitable for all pharmacy assistants.

PHARMACY KNOWLEDGE STREAM

Provides education relevant to community pharmacy. This stream is great for those new to the industry and looking to improve their pharmacy knowledge, or experienced pharmacy assistants wanting to update their skills.

MANAGEMENT & OPERATIONS STREAM

Covering a wide range of topics, this stream provides valuable advice and practical tools to assist delegates develop their career as a pharmacy assistant. This stream is suitable for all pharmacy assistants.



PRE-CONFERENCE WORKSHOP: EMBARRASSING BODIES

Pharmacy assistants can be exposed to some weird and wonderful conditions. Following on from the international success of the TV series 'Embarrassing Bodies', this interactive session will explore a myriad of embarrassing conditions to improve your confidence when dealing with potentially uncomfortable situations.

Facilitator: Alison Hope, Pharmacist & Projects Coordinator, The Pharmacy Guild of Australia, Queensland Branch

Time & Date: 9.00am – 12.00pm
Friday 11 October

Venue: Ballroom 2, Sofitel Brisbane Central (Level 2)

Cost: \$50 for conference delegates/
\$80 for non-conference delegates
(includes morning tea)



POST-CONFERENCE WORKSHOP: BUILDING PATIENT LOYALTY IN THE DISPENSARY

For the vast majority of community pharmacies, the dispensary patient is the most valued customer. Patient 'stickiness' is the buzzword, but how is it achieved? What are you doing to make more patients loyal? In this session Senior Health Strategist at Sinapse, Kos Sclavos will help you develop a plan for patient stickiness.

Facilitator: Kos Sclavos, Senior Health Strategist, Sinapse

Time & Date: 9.00am – 12.00pm,
Sunday 13 October

Venue: Concorde Room, Sofitel Brisbane Central (Level 2)

Cost: \$50 for conference delegates/
\$80 for non-conference delegates
(includes morning tea)

REGISTRATION

REGISTRATION FEES

Full Registration	\$395.00
Day Registration	\$235.00
Pre- and Post-Conference Workshops	\$50.00 / \$80.00

Visit www.pharmacyassistants.com for a full list of registration inclusions.

PAYMENT PLANS

As we understand that an upfront payment doesn't suit everyone, in 2019 the conference is offering the option of a payment plan.

This is applicable for the full registration fee only (excludes workshop fees, additional tickets and accommodation).

The full registration fee of \$395 will be broken down into three equal payments:

Initial amount (charged upon registration)	\$131.67
Second payment* (charged on 31 July 2019)	\$131.67
Third payment* (charged on 30 September 2019)	\$131.66

**The second and third payments will be auto debited against your nominated credit card for the amounts and on the dates specified above. Your card details are secured by NAB.*

For registrations made after 31 July, a payment of \$263.34 will be charged upon registration, with the remaining balance of \$131.67 charged on 30 September 2019.

Payment plans are not available for registrations received after 29 September.

HOW TO REGISTER – ONLINE REGISTRATION

Online registrations can be made on the Registration page at www.pharmacyassistants.com. Follow the prompts to the online form.

Online payment can only be made via VISA, MasterCard and American Express credit cards.

Online registrations will be accepted until midnight on Tuesday 8 October 2019. After this time, registrations will be processed onsite at the conference.

NB: for further enquiries please contact the Events Division of The Pharmacy Guild of Australia, Queensland Branch on 07 3831 3788 or email events@qldguild.org.au.

REGISTRATION TERMS & CONDITIONS

Please refer to the Registration page of the website at www.pharmacyassistants.com for a list of Registration Terms & Conditions.

SEND TWO PHARMACY ASSISTANTS & RECEIVE A FREE APP2020 REGISTRATION

Valued at
\$1040

Limited to one (1) registration per pharmacy, offer is for a full registration excluding APP Street Party.



ACCOMMODATION & TRAVEL

ACCOMMODATION – SOFITEL BRISBANE CENTRAL

A special conference rate has been negotiated with Sofitel Brisbane Central for all conference delegates. Accommodation must be booked via the online registration form to receive these rates.

Room rate: \$250.00 per night
 (includes breakfast
 for one)

Additional breakfast: \$30.00 per person

Accommodation at Sofitel Brisbane Central can be booked via the online form on the Accommodation & Travel page at www.pharmacyassistants.com.

PLEASE BOOK EARLY TO AVOID DISAPPOINTMENT.

AIR TRAVEL

The nearest airport to the conference venue is Brisbane Airport.

Flights to the Pharmacy Assistant National Conference can be booked through the following airlines:

QANTAS

Tel: 13 13 13 www.qantas.com

VIRGIN AUSTRALIA

Tel: 136 789 www.virginaustralia.com

JETSTAR

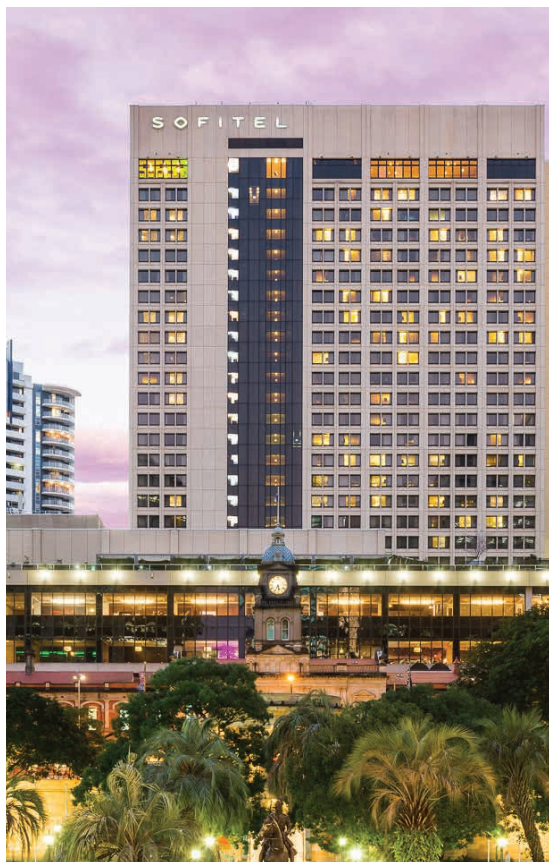
Tel: 131 538 www.jetstar.com

AIRPORT TRANSFERS

Transfers from Brisbane Airport to the conference venue will take approximately 20 minutes by train or 15–20 minutes by taxi.


Sofitel Brisbane Central is conveniently located above Central Train Station, making travel to and from Brisbane Airport by train very accessible.

For details of transfers from Brisbane Airport visit www.bne.com.au/to-from-brisbane-airport/transport-options.



CONFERENCE PROGRAM

FRIDAY 11 OCTOBER 2019

REGISTRATION DESK OPEN – LEVEL 2 8.30am – 7.30pm	
PRE-CONFERENCE WORKSHOP – BALLROOM 2 9.00AM - 12.00PM	
9.00am-12.00pm	<p>Pre-Conference Workshop: QCPP Refresher Training – Embarrassing Bodies</p> <p>Pharmacy assistants can be exposed to some weird and wonderful conditions. Following on from the international success of the TV series 'Embarrassing Bodies', this interactive session will explore a myriad of embarrassing conditions to improve your confidence when dealing with potentially uncomfortable situations.</p> <p>Facilitator: Alison Hope, Training Manager, The Pharmacy Guild of Australia, Queensland Branch</p> <p>Cost: FREE for conference delegates/ \$80 for non-conference delegates</p> <p>Inclusions: Morning tea</p>
	
10.30am-11.00am	MORNING TEA
10.30am-7.30pm	TRADE DISPLAYS OPEN
11.30am-12.30pm	LUNCH
	Venue: Trade Exhibition
PLENARY SESSION – BALLROOM 12.30pm - 3.00pm	
12.30pm-1.00pm	<p>Conference Welcome</p> <p>Guild Training Hosted by Pharmacy Guild trainers, this session enables you to get to know your fellow delegates. The session will also feature an introduction to the conference by 2018 Pharmacy Assistant of the Year (PATY) Alice Vanderpol, who will provide an overview of her year as a PATY Winner and what she has gained from the experience.</p> <p>Speaker: Alice Vanderpol, 2018 Pharmacy Assistant of the Year</p>
1.00pm-1.30pm	<p>Industry update</p> <p>GuildSuper This session will highlight the current issues affecting pharmacy and the impact of these on the role of pharmacy assistants.</p> <p>Speaker: Kos Slavos, Vice President, The Pharmacy Guild of Australia, Queensland Branch</p>
1.30pm-2.00pm	<p>Demystifying eye drops</p> <p>Alcon Dry eye disease affects hundreds of millions of people throughout the world. Patients report burning, stinging or tired eyes and often seek advice from pharmacy assistants to recommend a product to help relieve their symptoms. Many of these patients may also visit a pharmacy to self-select treatment, but end up being confused by the wide range of eye drops available on the market. This session will discuss the signs and symptoms of dry eye disease and how you can help customers choose the best drop to address their symptoms.</p> <p>Speaker: Anson Tang, Professional Affairs Associate, Alcon</p>
2.00pm-2.30pm	<p>10 ways to sell more effectively to mums</p> <p>GOLD+CROSS Mums hold the overall purchasing power in the majority of households around the country. They are the primary decision makers when it comes to houses, cars, holidays, food and healthcare. This session will reveal key trends and the latest research to identify 10 low-cost ways to sell more effectively and successfully to mums.</p> <p>Speaker: Katrina McCarter, Founder & CEO, Marketing to Mums</p>
2.30pm-3.00pm	<p>Pandora's Box</p> <p>AJP In this entertaining session author of 'Pandora's Box' Dr Cindy Pan will lift the lid on life's 'little nasties' and take a humorous look at health, relationships, sex and drugs.</p> <p>Speaker: Dr Cindy Pan, General Practitioner, Television Personality & Author</p>
3.00pm-3.30pm	AFTERNOON TEA & TRADE DISPLAYS
PHARMACY KNOWLEDGE STREAM – BALLROOM 2 3.30pm – 5.30pm MANAGEMENT & OPERATIONS STREAM – BALLROOM 3 3.30pm – 5.30pm	

FRIDAY 11 OCTOBER 2019 (CONTINUED)

3.30pm-4.00pm 	Hayfever solutions for your customers Almost 1 in 5 Australians suffer from allergic rhinitis (commonly known as hay fever), however only 36% of sufferers are treating. Why are so many choosing not to treat? Recent studies have revealed that a lack of awareness of symptoms and misdiagnosis of hay fever contributes to under treatment or sub-optimal treatment. Pharmacy assistants play an important role in educating customers around hay fever and treatment options. This session provides you with the opportunity to increase your knowledge on hay fever and treatment options so you may confidently recommend the right hay fever solutions for your customers. Speaker: Trisha August, Pharmacy Training Manager, Johnson & Johnson	3.00pm-4.00pm Pharmacy	Mental health and your workplace Healthy workers and healthy workplaces provide a plethora of benefits for individuals and businesses including enhanced personal and organisational resilience and success. A safe workplace is not just about physical but also mental health. Do you understand the hazards that can adversely impact on a workers' mental health such as workplace bullying and work related stress and how you can prevent and manage them? Do you know how you can support staff with a mental health condition? Learn how you can take an active role in looking after your own mental health and creating and supporting a mentally healthy workplace. This session will provide practical information and strategies to assist you in building your personal resilience and managing the mental health of your team. Speakers: Tina Scrine, Industrial Relations Manager, The Pharmacy Guild of Australia, Queensland Branch; Amanda Seeto, Community Pharmacist & Branch Committee Member, The Pharmacy Guild of Australia, Queensland Branch
4.00pm-4.30pm 	The importance of hydration when treating dermatological skincare conditions This session will cover the importance of hydration when treating common skincare conditions such as eczema and acne and what to consider when recommending appropriate skincare to achieve a complete skincare solution. The aim of this session is to provide pharmacy assistants with strategies on how to best address their customers' skincare needs to manage their conditions and improve their quality of life. Speaker: Amy Lamproglou, Pharmacist, Galderma	4.00pm-4.30pm 	Iron for life - how having the right iron levels for your body can improve how you feel and support quality of life Iron is an essential element that is crucial for the production of energy. Find out why iron is required for life, what causes iron deficiency and anaemia and how iron can help your customers feel their best. The session will also take a detailed look at the iron supplement category in pharmacy. Speaker: Jana Fulcher, Territory Manager, Apotex; Matthew Hatchman, Territory Manager, Apotex
4.30pm-5.00pm 	Women's wellbeing through natural health – Ethical Nutrients Busy lifestyles and the pace of modern times has women of all ages seeking relief from stress, sleeplessness and fatigue. This session will discuss the ways women can look after their wellbeing at any age by supporting healthy stress responses, promoting good sleep and hygiene, and boosting energy levels with specially formulated herbs, minerals and supplements. The unique challenges faced by modern women will also be examined, as well as methods which healthcare professionals can use to look after themselves while providing optimal care for their customers. Speaker: Amber Foley, Retail Training & Education Manager, Metagenics (Ethical Nutrients & Inner Health)	4.30pm-5.00pm 	Community engagement - beyond the walls Pharmacies offer a significant contribution to the health and wellbeing within the local community both inside and outside of their own four walls. This session will explore the numerous ways in which community pharmacies can extend out into their community to create real and meaningful engagement, and will highlight the positive outcomes for both pharmacies and their communities. Speaker: Clare Stone, Retail Manager, Alive Pharmacy Calliope
5.00pm-5.30pm Guid Training	Why selling to your customers is caring for your customers It is natural to hold back from offering additional products or services to your customers for fear of coming across as pushy or not wanting to be 'salesy'. But what if by not offering a complimentary product or service you are actually doing a disservice to your customers? What if selling is a way of going above and beyond for your customers? Find out how to be authentic when selling and learn how to stay customer focused when using sales techniques as a genuine way to show customers that you care. Speaker: Nicky Miklos-Woodley, Sales & Business Growth Consultant	5.00pm-5.30pm 	What does the future hold for digitally enabled health? This session will paint the vision for digital health in Australia and provide a progress update on how implementation of Australia's National Digital Health Strategy is improving patient health outcomes through integration of digital health services. Key pillars in the strategy include the national expansion of My Health Record and the development of secure messaging and an interoperable health system. Speaker: Danny Agnola, Manager Clinical Peaks, Partnerships and Clinical Use, Australian Digital Health Agency
5.30pm-7.30pm 	Welcome Reception The Welcome Reception provides a further opportunity to view the trade exhibition and meet with suppliers, as well as a chance to network with fellow delegates and make new connections. Drinks and canapes will be served. Venue: Trade Exhibition Area		

SATURDAY 12 OCTOBER 2019

8.15am-4.15pm		REGISTRATION DESK OPEN	
PLENARY SESSION – BALLROOM 8.45am - 10.45am			
8.45am-9.00am	Pharmacy Feud Trivia Session This fun, team-focussed session will test your pharmacy knowledge and general trivia. A prize will be awarded to each member of the winning team.		
9.00am-9.30am	The Pharmacy Guild of Australia / Maxigesic Pharmacy Assistant of the Year Award 2019 This Q&A session will showcase the eight State and Territory Finalists of the Pharmacy of the Year Award for 2019. The winner of the Award will be announced at the Conference Dinner. Facilitator: Katy Duldig, Workplace Trainer/Assessor, The Pharmacy Guild of Australia, Queensland Branch		
9.30am-10.00am	Tackling osteoarthritis During this session, former Wallabies captain Stirling Mortlock will share his career highlights, which spanned over 20 years and 80 appearances for the Wallabies National Australian Rugby team. Throughout his impressive career Stirling faced multiple serious injuries, including six knee and three shoulder reconstructions. In this session, he will discuss his diagnosis with osteoarthritis, how this affected his life and career, and the ways in which he manages his pain. Speaker: Stirling Mortlock AM, Former Wallabies Captain		
10.00am-10.45am	Practical wound management in Community Pharmacy Customers come into the pharmacy every day for advice and help with wounds which may be a simple cut, a graze, a burn or an ulcer they have had for some time. How should you assess the wound and what issues should you consider before advising the customer? This session will examine the process in which wounds heal, factors that may delay healing, and which dressings and bandages you should recommend based on the wound type, position, level of fluid and need for an antibacterial product. When a pharmacist's involvement is required, for example if the customer has diabetes or another chronic disease, will also be discussed. Speaker: Assoc Prof Geoff Sussman, Wound Management Expert		
10.45am-11.30am	MORNING TEA & TRADE DISPLAYS		
10.45am-2.00pm	TRADE DISPLAYS OPEN		
PHARMACY KNOWLEDGE STREAM – BALLROOM 2 11.30am – 1.00pm		MANAGEMENT & OPERATIONS STREAM – BALLROOM 3 11.30am – 1.00pm	
11.30am-12.00pm	Beauty from within This session will examine how inadequate diets take their toll on how we look and feel and how providing our bodies with the right nutrients, rather than topical and temporary fixes, will result in longer lasting health. The session will also explore the benefits of BioBeauty, a range of skin health supplements which is formulated to support, improve, restore, balance and replenish the body with nutrients that combat the impact of stress, poor diet and the natural aging process. Speaker: Sue Rennie, Director, Enervite	11.30am-1.00pm	Leadership is an attitude Leadership is not a role or a title. It is how you think, feel and see yourself and how you act as a leader. Leadership is an attitude – if your attitude says you are a leader then you will behave like a leader. To be a leader and create a unique leadership style, leaders need to focus on their strengths. That's what sets them apart from others, and the ROI on improving strengths is far greater than overcoming weaknesses. This interactive workshop will show you how to develop a leadership attitude which reflects your true self. Speaker: Sonia McDonald, CEO and Founder, Leadership HQ
12.00pm-12.30pm	Want an extra \$105,000 in your super? BAM, let's find out how With women retiring with a staggering 42% less super than men, discover how you can buck this trend without dipping into your take home pay. This session explores SUPERSUPER™, the first-ever shop-and-save-super rewards program which helps you grow your super. The session will also take a look at some real-life examples of how GuildSuper members have benefited by incorporating SUPERSUPER™ into their shopping experience. Speaker: Melinda Di Vita, Head of Distribution, Guild Trustee Services		
12.30pm-1.00pm	Creating your career in pharmacy Whether you've been in pharmacy for 20 weeks or 20 years, this session is a must attend! From pharmacy assistant to dispensary assistant, stock controller or retail manager, where is your career in community pharmacy heading? This session will take a deeper look at the many opportunities we have in our careers as pharmacy assistants, and how we can plan and take control to make it happen!		
1.00pm-2.00pm	LUNCH & TRADE DISPLAYS		

SATURDAY 12 OCTOBER 2019 (CONTINUED)

PLENARY SESSION – BALLROOM

2.00pm - 4.00pm

2.00pm-2.30pm



Common upper airway conditions in children

Join Consultant Paediatrician Dr Jonny Taitz as he reflects on a severe 'cold and flu' season. Dr Jonny will discuss common upper airways conditions and educate on preventative and protective measures to help answer instore questions you may receive from parents.

Speaker: Dr Jonny Taitz, Specialist Paediatrician

2.30pm-3.00pm



Managing foot muscular and skeletal pain

Jessica Gallagher was just 17 years old when she was diagnosed with a rare, degenerative eye disease. Despite this she became the first Australian athlete to medal at both the summer and winter Olympic Games. During this session, Jessica will discuss the challenges she faced during training and competing at the highest level in skiing, athletics and cycling and will discuss her experience with managing foot muscular and skeletal pain as both an athlete and an osteopath.

Speaker: Jessica Gallagher, Paralympian

3.00pm-3.30pm



Stigma, discrimination and injecting drug use

This session focuses on stigma, discrimination and drug use and examines the impact on stigma on individuals who are often marginalised in society. It will assist pharmacy assistants to develop personal and workplace strategies to address stigma and discrimination against people who use or have used drugs, people living with blood borne viruses and people on opioid replacement therapy.

Speaker: Niki Parry, Consumer Engagement Officer, Queensland Injectors Health Network (QuIHN)

3.30pm-4.00pm



Responsible drinking – a role for pharmacy assistants?

Australia has one of the highest alcohol consumption rates per capita in the world. Find out how pharmacy assistants can, when presented with a request for a hangover product, provide advice and recommendations to reduce the risk of harm from alcohol by way of motivational interviewing techniques.

Speaker: Arash Gol, Pharmacist & CEO, Plus Daily

4.00pm

CONFERENCE CLOSE & AFTERNOON TEA

7.00pm-midnight



Conference Dinner – AT THE MOVIES

Lights, camera, action – come dressed as your favourite actor/actress or movie character and feel like a star at the PA2019 Conference Dinner! Join in on the excitement as the winner of The Pharmacy Guild of Australia/Maxigesic Pharmacy Assistant of the Year Award is announced, hit the dance floor with our live covers band, and enjoy a three course meal and drinks.

Venue: Ballroom

SUNDAY 13 OCTOBER 2019

POST-CONFERENCE WORKSHOP – CONCORDE ROOM, LEVEL 2

9.00am - 12.00pm

9.00am-12.00pm



Post-Conference Workshop: Building patient loyalty in the dispensary

For the vast majority of community pharmacies, the dispensary patient is the most valued customer. Patient 'stickiness' is the buzzword, but how is it achieved? What are you doing to make more patients loyal? In this session Senior Health Strategist at Sinapse, Kos Sclavos will help you develop a plan for patient stickiness.

Speaker: Kos Sclavos, Senior Health Strategist, Sinapse

Cost: \$50 for conference delegates/\$80 for non-conference delegates

Inclusions: Morning tea

TRADE EXHIBITION

EXHIBITORS

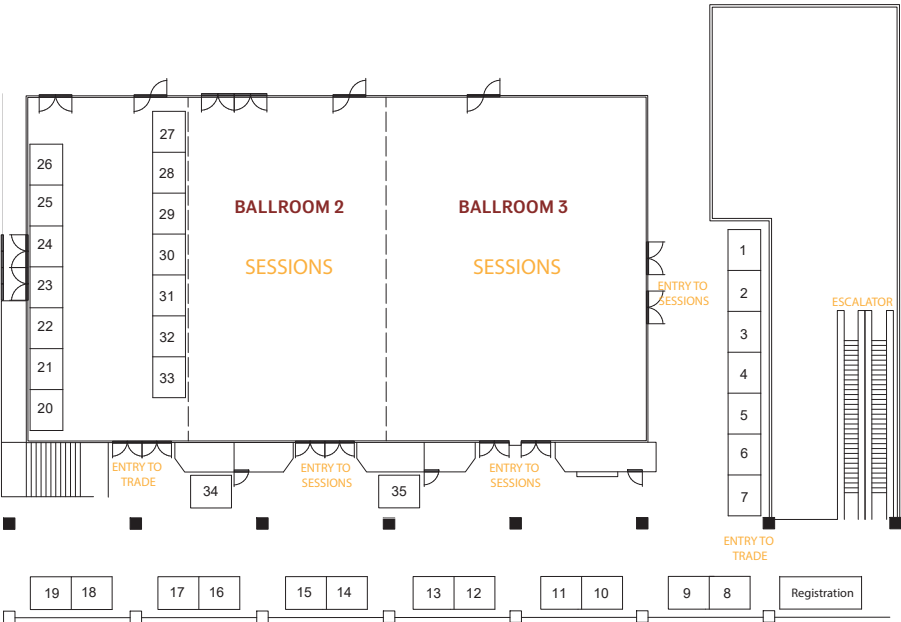
PA2019 includes over 30 trade displays showcasing the latest products, services and industry developments.

Exhibitor Name	Stand Number
AFT Pharmaceuticals	18 & 19
Alcon	34
Apotex	33
Aspen	3
Australian Digital Health Agency	1
Australia's Own	2
BOC	21
Care Pharmaceuticals	17
CFC Australia Fragrances	20
Diabetes Queensland	22
Ego Pharmaceuticals	11
Enervite	30
fisiocrem	7
Galderma Australia	6
Gold Cross Products & Services	16
Guild Training, Queensland	15
GuildSuper	9
IsoWhey	10
Johnson & Johnson Pacific	4
Life-Space	8
Metagenics	35
Recoverthol	26
QCPP	14
RB	12 & 13
Wellgrove	5

Correct as at 18 June 2019



**TRADE EXHIBITION FLOOR PLAN
SOFITEL BRISBANE**



TRADE EXHIBITION OPENING TIMES

Delegates will be able to access the trade exhibition at the following times:

Friday 11 October	10.30am – 12.30pm (Morning Tea & Lunch)	Saturday 12 October	10.45am – 11.30am (Morning Tea)
	3.00pm – 3.30pm (Afternoon Tea)		1.00pm – 2.00pm (Lunch)
	5.30pm – 7.30pm (Welcome Reception)		



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EVERY YEAR



"My employee's knowledge expanded which was a big benefit to the business. Guild training is flexible and assessment times fit in around the needs of my business."

PAUL SCHOLZ
ALBANY CREEK DAY AND NIGHT CHEMIST



Registered Training Organisation (0452).

FOR MORE INFORMATION VISIT **GUILD.ORG.AU** OR CALL **13GUILD**

SPEAKER SHOWCASE

OUR LINE-UP OF SPEAKERS INCLUDES:

For a full list of speakers visit the Program page on the conference website at www.pharmacyassistants.com



DANNY AGNOLA

Manager Clinical Peaks,
Partnerships and Clinical Use,
Australian Digital Health Agency



TRISHA AUGUST

Pharmacy Training Manager,
Johnson & Johnson



MELINDA DI VITA

Head of Distribution,
Guild Trustee Services



AMBER FOLEY

Retail Training & Education
Manager, Metagenics
(Ethical Nutrients & Inner Health)



JESSICA GALLAGHER

Paralympan



ARASH GOL

Pharmacist & CEO,
Plus Daily



AMY LAMPROGLOU

Pharmacist & Brand Manager,
Skincare, Galderma



KATRINA MCCARTER

Founder & CEO,
Marketing to Mums



SONIA MCDONALD

CEO & Founder
Leadership HQ



NICKY MIKLOS-WOODLEY

Sales & Business Growth
Consultant



STIRLING MORTLOCK

Former Wallabies Captain



DR CINDY PAN

General Practitioner,
Television Personality
& Author



NIKI PARRY

Community Engagement Officer,
Queensland Injectors Health
Network (QuIHN)



JANA PECHACKOVA

Brand Manager,
Enervite



KOS SCLAVOS

Vice President,
The Pharmacy Guild of Australia,
Queensland Branch



TINA SCRINE

Industrial Relations Manager,
The Pharmacy Guild of Australia,
Queensland Branch



AMANDA SEETO

Community Pharmacist &
Branch Committee Member,
The Pharmacy Guild of Australia,
Queensland Branch



CLARE STONE

Retail Manager, Alive Pharmacy
Calliope



ASSOC PROF GEOFF SUSSMAN

Wound Management Expert



DR JONNY TAITZ

Specialist Paediatrician



ANSON TANG

Professional Affairs Associate,
Alcon



ALICE VANDERPOL

2018 Pharmacy Assistant
of the Year

SOCIAL PROGRAM

WELCOME RECEPTION

FRIDAY 11 OCTOBER, 5.30PM – 7.30PM
TRADE EXHIBITION AREA,
SOFITEL BRISBANE CENTRAL

The Welcome Reception provides the perfect opportunity to meet fellow delegates and make new friends. This function will be held in the Trade Display area, allowing attendees to meet with suppliers and view the exhibition while enjoying drinks, canapés and live music.

Tickets: Inclusive for all full delegates

Additional tickets: \$80 per person

Dress: Smart casual

Proudly sponsored by:



CONFERENCE DINNER – ‘AT THE MOVIES’

SATURDAY 12 OCTOBER, 7.00PM – MIDNIGHT
VENUE: BALLROOM, SOFITEL BRISBANE CENTRAL

Lights, camera, action – come dressed as your favourite actor/actress or movie character and feel like a star at the PA2019 Conference Dinner! Join in on the excitement as the winner of The Pharmacy Guild of Australia/Maxigesic Pharmacy Assistant of the Year Award is announced, hit the dance floor with our live covers band, and enjoy a three course meal and drinks.

Tickets: Inclusive for all full delegates

Additional tickets: \$140 per person

Dress: At the Movies

Proudly sponsored by:



PHARMACY ASSISTANT

OF THE YEAR 2019

PASSION | COMMITMENT | RECOGNITION



The Pharmacy
Guild of Australia

maxigesic

Meet this year's State winners and find out who will be named the 2019 Pharmacy Assistant of the Year! Don't miss this exciting and momentous event!

The Pharmacy Assistant of the Year award has been recognising and celebrating outstanding pharmacy assistants since 2007. The Award encourages pharmacy assistants to take control of their career, provides professional and personal development and is an excellent opportunity to show the industry what pharmacy assistants can achieve!



ALICE VANDERPOL,
2018 PHARMACY ASSISTANT OF THE YEAR

DON'T MISS THIS EXCITING EVENT!
www.pharmacyassistants.com/paty

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Pharmacy

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MEDIA PARTNERS



ENQUIRIES

Events Division
The Pharmacy Guild of Australia,
Queensland Branch

✉ PO Box 457 Spring Hill QLD 4004
☎ 07 3831 3788
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